



Field Service Technician – Mechanical Assembler

CBF Bakery Systems designs and manufactures a wide range of pan and product handling systems for the food industry. Whether that means delivering an individual piece of equipment or designing and integrating a complete production line.

The spirit of collaboration is integral to our engineering process. CBF works closely with clients to identify the type of equipment and features that will optimize the efficiency and output of their production process. Based on input from the customer, our design engineers create an initial CAD model using SolidWorks®, advanced 3D mechanical design software, before fine-tuning features to meet customer specific requirements.

Job description – We are looking for a self-starter Field Service Technician to deliver the desired customer service experience. The field service technician is responsible for helping clients install, repair and maintain equipment while in the field. They are also responsible for showing customers how to use conveyance equipment. While in the local plant, the field service technician is responsible for assisting the mechanical assembly team with construction of conveyance equipment.

Responsibilities:

- Provide service and customer support during field visits or dispatches
- Manage/perform all on site activities related to installation, repair, management, maintenance & test tasks
- Diagnose errors or technical problems and determine proper solutions
- Comprehend customer requirements
- Build positive relationships with customers
- Mechanical assembly in the plant when not traveling

Requirements:

- Proven field service experience
- Conveyance experience a plus
- Experience with managing and preserving technical equipment
- Critical thinker and problem-solving skills
- Good time-management skills
- Great interpersonal and communication skills
- Team up with colleagues and other team members
- Ability to troubleshoot, test, repair and service conveyance equipment
- Ability to work in the plant in lieu of traveling when needed
- Ability to work flexible shifts and adapt to changing work schedules
- Ability to work overtime, weekends and holidays
- Ability to work at heights and in enclosed spaces
- Operate any vehicle in a safe manner
- Adhere to company's given rules and regulations

Benefits offered are as follows:

- Full time position 6:00am – 2:30pm
- Full insurance package, Medical, Dental, Vision, Supplemental
- 8 paid company holidays
- Retirement/401K